

Privacy policy

We are a registered institute of the Akademie klasické hudby, z. ú. (Academy of Classical Music), Maiselova 25/4, 110 00 Prague 1 - Staré Město, Czech Republic, ID No.: 26725347, VAT No.: CZ26725347, registered in the Commercial Register maintained by the Municipal Court in Prague, Section U, Insert 527

Contact: vstupenky@dvorakovapraha.cz, +420 775 495 495

We run the website katalog.dvorakovapraha.cz. We do not process or collect any personal data for the operation of our website. In the case of subscribing to the newsletter via the form located on the website, we process some personal data.

The processing of personal data is governed in particular by Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR") We use cookies to analyse website traffic, improve features and make browsing the website more user-friendly.

I. Processing of personal data

A. Processing of personal data when using the contact form

If you subscribe to our newsletter, we will work with your contact details that you provide to us via the enquiry form. This is: email address.

For what reason?

So that we can send you the requested newsletters.

How long will we process personal data?

Unless we establish further cooperation, we will process your data for a maximum of 20 years from our last communication.

II. Who gets access to the data?

Your data will stay with us. However, some companies or other persons working for us have access to the data because they provide us with a system for sending newsletters. These include:

- e-mailing service provider Quanda (company Quanda International s.r.o., with registered office at Národních hrdinů 44, Dolní Počernice, 190 12, Prague 9, ID No. 022 85 665, the company is registered at the Municipal Court in Prague, section C, insert 217649)

III. What else you should know

We do not have a designated data protection officer.

Our company makes decisions based on automated processing or profiling.

If you have any questions about your personal data, please contact us at vstupenky@dvorakovapraha.cz or call +420 775 495 495.

IV. How cookies are used

Cookies are text files containing small amounts of information that are downloaded to your device when you visit our website. Cookies are then sent back to the website or another website that recognises them on each subsequent visit.

Cookies perform a variety of tasks, such as allowing you to navigate between websites efficiently, remembering your preferences and generally improving the user experience. They can also ensure that the advertisements displayed online are better tailored to your personality and interests.

We use the following cookies on the website:

- **Necessary cookies:** these are required for the operation of the website, for example, to allow you to log into secure areas of the site and other basic functionality of the site. This category of cookies cannot be disabled.
- **Analytical/statistical cookies:** for example, they allow us to recognise and track the number of visitors and to monitor how our visitors use the website. They help us to improve the way the site works, for example by enabling users to easily find what they are looking for. We only run these files with your prior consent.

Further information about cookies and the current list of cookies can be found via the individual web browsers, most often under Developer Tools.

Consent can be expressed via a checkbox in the cookie bar. You can subsequently refuse cookies in your browser settings or set your browser to use only some of them.

For more information on the management of cookies in individual browsers, please see the following links:

- Internet Explorer - <https://support.microsoft.com/cs-cz/help/17442/windows-internet-explorer-delete-manage-cookies>
- Google Chrome - <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=cs>
- Firefox - <https://support.mozilla.org/cs/kb/povoleni-zakazani-cookies>
- Safari - <https://support.apple.com/cs-cz/guide/safari/sfri11471/mac>
- Opera - <https://help.opera.com/cs/latest/security-and-privacy/>
- Microsoft Edge - <https://docs.microsoft.com/cs-cz/sccm/compliance/deploy-use/browser-profiles>

V. Your rights in relation to the processing of personal data

The GDPR gives you, among other things, the right to contact us and ask for information about what personal data we process, to request access to this data and have it updated or corrected, or to request a restriction on processing, you can request a copy of the personal data we process, request that we delete your personal data in certain situations, and in certain cases you have the right to data portability. You can object to processing on the basis of legitimate interest.

If you believe that we are not handling your data correctly, you have the right to lodge a complaint with the Data Protection Authority or take your claims to court.

These terms and conditions are effective from 1.7.2022